Speakers & Course Descriptions

**IMPORTANT: Course Codes ONLY used for Mail-In Registrations**

2021 CONTINUING EDUCATION PROGRAM:

Thursday, May 6
Morning Sessions

Dr. Gordon Christensen
The Christensen Bottom Line - 2021 (Part 1)
8:00 – 11:00 am
Fee: Doctors $63  All Others $22
Course Code: TH1

**Course Description:** This fast moving “bottom line” course includes the areas of dentistry with the most activity and change in any given year. It is easily understood and has numerous summaries that help attendees to interpret the ongoing advancements in the profession. The course encourages audience participation with questions and answers and is presented in an enjoyable and humorous manner.

**Learning objectives:**
1. List the most important and useful new techniques discussed in this course.
2. List the most important and useful materials discussed in this course.
3. List the most important and useful new concepts discussed in this course.
4. Implement those aspects of the course most applicable to your practice.

**Course most appropriate for:** Dentists, Hygienists, and Clinical Assistants

C.E. Hours: 3 clinical hours

**Academy of General Dentistry Code:** 148, 551, 557, 690

Dr. Corky Willhite
Smile Analysis & Design: Using "Esthetic Zone Ratios" to Grow the Cosmetic Profitability of a General Practice
8:00 - 11:00 am
Fee: Doctors $63  All Others $22
Course Code: TH2
Course Description: This course isn't only for dentists...every team member should attend! Learn how to determine the best smile possible for each patient AND valuable verbal skills. This course provides a technical basis for becoming a Smile Design artist.

BONUS: Receive a ready-to-use PowerPoint template--just insert your own patient photographs.

Learning objectives:
1. Simple mathematical calculations to achieve artistic results.
3. Smile design principles that are practical and sensible.
4. Improve patients' motivation to choose the most ideal treatment.

Course most appropriate for: Dentists, Hygienists, Assistants, and Laboratory Technicians
C.E. Hours: 3 clinical hours
Academy of General Dentistry Code: 557, 734, 738

Dr. Ron Auvenshine
Diagnosis and Management of TMD
8:15 - 11:15 am
Dr. Auvenshine is sponsored by the Rossner Lecture Series through Touro Foundation
Fee: Doctors $63  All Others $22
Course Code: TH3

Course Description: It is important for today’s dentist to be knowledgeable in making the correct diagnosis regarding the patient who presents with the chief complaint of pain in the jaws and head. There are many things to consider before treatment is initiated. Making the correct diagnosis leads to formulating the correct treatment plan and prescribing the appropriate treatment. The practitioner may choose a completely different method of therapy based on whether the pain complaint is acute or chronic or is primarily muscle or joint related or is of non-odontogenic origin. This lecture will cover topics which will aid the dentist and dental team in making the correct diagnosis and developing the proper treatment plan.

Learning objectives:
1. To understand the various components of TMD.
2. To be able to differentiate the etiologies of TMD and how this impacts making a diagnosis.
3. To be able to differentiate acute pain and chronic pain.
4. To understand the role of psychosocial factors in the etiology of TMD and orofacial pain.
5. What tests are necessary and establishing a complete exam to make the correct diagnosis.
6. What are treatment choices for various forms of TMD.

Course most appropriate for: Dentists
C.E. Hours: 3 clinical hours
Academy of General Dentistry Code: 181, 182, 202, 204
Dr. Anthony "Rick" Cardoza  
**Twenty-first Century Laser-Assisted Dentistry**  
8:15 - 11:15 am  
**Fee:** Doctors $63 All Others $22  
**Course Code:** TH4

**Course Description:** This presentation will contrast the daily challenges faced in the conventional delivery of a variety of dental procedures against the solutions offered through laser-assisted dentistry. This lecture is for the dentist, hygienist, and assistant and covers various laser applications. These general applications include cavity preparations, various soft tissue procedures, endodontic preparation, and bony procedures such as crown lengthening and tori reduction. In addition, laser dental hygiene applications will be discussed. Examples of these procedures using both the diode laser and the hard tissue laser will be shown.

**Learning objectives:**
1. Understand basic laser safety and physics.
2. Learn clinical applications of dental hard and soft tissue lasers.
3. Learn common laser dental hygiene applications.

**Course most appropriate for:** Dentists, Hygienists, and Clinical Assistants  
**C.E. Hours:** 3 clinical hours  
**Academy of General Dentistry Code:** 260

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Dr. Roy Shelburne  
**Do Dentistry, Not Prison Time**  
8:30 - 11:30 am  
**Fee:** Doctors $63 All Others $22  
**Course Code:** TH5

**Course Description:** Dr. Shelburne went to prison on August 20, 2008 and was released on May 14, 2010 and learned a series of lessons the hard way. There are ways to protect and defend a dental practice and to prevent what happened to him from happening to you.

Know that if it's not in your clinical record, you didn't see it, you didn't say it, you didn't do it, it didn't need to be done, and it doesn't exist....from the legal perspective. To be prepared for any challenge the *whole* dental team must be careful, concise, complete, and diligent, not just the doctor, because the whole team is potentially at risk. Learning and implementing this no nonsense team approach to record keeping could mean the difference between success and failure in the event of an action or challenge to your practice and will result in maximum legitimate reimbursement.

**Learning objectives:**
1. To have fun while learning.
2. To understand that what you don't know can hurt you and that ignorance is no excuse.
3. To learn to assimilate and maintain records that can both protect and defend.
4. Understand the necessity of due diligence and how to conduct records review and internal audits to insure accuracy and excellence.

**Course most appropriate for:** All Attendees  
**C.E. Hours:** 3 non-clinical hours  
**Academy of General Dentistry Code:** 159

**Dr. Jacob Dent**  
**Special Needs for the G.P. -- An Overview of the Most Common Disabilities**  
8:30 - 11:30 am  
**Fee:** Doctors $63  All Others $22  
**Course Code:** TH6

**Course Description:** This course will educate participants on various types of special needs patients, the specifics of their disabilities, and how it relates to dentistry and the overall health of these patients.

**Learning objectives:**
1. Define various forms of special needs and their common characteristics.
2. Understand associated behaviors and dental concerns of each covered disability.
3. Determine the best treatment options for each special needs patient based on their individual disability and level.

**Course most appropriate for:** Dentists, Hygienists, and Assistants  
**C.E. Hours:** 3 clinical hours  
**Academy of General Dentistry Code:** 436

**Dr. Darren P. Cox**  
**Differential Diagnosis of Oral Ulcerative Conditions**  
8:30 - 11:30 am  
**Fee:** Doctors $63  All Others $22  
**Course Code:** TH7

**Course Description:** Although many different oral ulcerative conditions have similar clinical appearances, etiologies may be traumatic, reactive, infectious, immunologic, or neoplastic. Some ulcerative conditions are always preceded by a blister, while others are never associated with blisters. Location, relationship to systemic disease, and the presence of an associated fever are all important in narrowing a differential diagnosis.

**Learning objectives:**
1. Become more adept at recognizing oral ulcerative conditions.
2. Become more adept at developing a differential diagnosis based on clinical findings.
3. Become more adept at honing a differential diagnosis based on systemic correlations, medical/medication history, and other demographics.
4. Become more adept at recognizing oral vesiculo-bullous diseases.
5. Understand appropriate treatments of common oral ulcerative conditions.
Course most appropriate for: Dentists, Hygienists, and Clinical Assistants
C.E. Hours: 3 clinical hours
Academy of General Dentistry Code: 734, 737 – 742

Sandra Pardue
Front Office Mastery
8:30 - 11:30 am
Fee: Doctors $63  All Others $22
Course Code: TH8

Course Description: This course will teach doctors and team members how to organize their front office systems. Attendees will learn how to create productive days with less stress, better control the phones, increase new patient numbers, reactivate patients, improve communication skills, increase treatment acceptance, predict and control broken appointments, and excel in other activities that will result in increased collections.

Learning objectives:
1. Gain control over recall and patient retention.
2. Learn to recognize and handle patient objections.
3. Learn how to better control broken appointments.
4. Learn how to re-activate and retain more patients.
5. Discover why prospective new patients call, but don't schedule.

Course most appropriate for: Dentists, Hygienists, and Business Assistants
C.E. Hours: 3 non-clinical hours
Academy of General Dentistry Code: 560

Thursday, May 6
Afternoon Sessions

Dr. Gordon Christensen
The Christensen Bottom Line - 2021 (Part 2)
12:15 - 3:15 pm
Fee: Doctors $63  All Others $22
Course Code: TH9

Course Description: This fast moving “bottom line” course includes the areas of dentistry with the most activity and change in any given year. It is easily understood and has numerous summaries that help attendees to interpret the ongoing advancements in the profession. The course encourages audience participation with questions and answers and is presented in an enjoyable and humorous manner.

Learning objectives:
1. List the most important and useful new techniques discussed in this course.
2. List the most important and useful materials discussed in this course.
3. List the most important and useful new concepts discussed in this course.
4. Implement those aspects of the course most applicable to your practice.

**Course most appropriate for:** Dentists, Hygienists, and Clinical Assistants  
**C.E. Hours:** 3 clinical hours  
**Academy of General Dentistry Code:** 180, 250, 610

**Dr. Corky Willhite**  
**Simplify Treatment of Complex Cases: A practical, reversible, affordable technique using composite for long-term success**  
1:00 - 4:00 pm  
**Fee:** Doctors $63  All Others $22  
**Course Code:** TH10

**Course Description:** This program is for dentists who want to offer a less expensive option to patients who traditionally would be prepped for porcelain restorations. Patients love conservative treatment, whether for financial reasons or because they don't want their teeth "drilled down." Virtually no prep needed for smile make-overs and full mouth rehabilitation cases.

**Learning objectives:**  
1. How to provide simpler solutions for common problems (such as severe wear).
2. Why porcelain isn't always the best option...even in non-compliant patients.
3. How to build large composite restorations quickly and conservatively.
4. Practical occlusal principles for maximizing longevity.

**Course most appropriate for:** Dentists  
**C.E. Hours:** 3 clinical hours  
**Academy of General Dentistry Code:** 254

**Dr. Anthony "Rick" Cardoza**  
**Twenty-first Century Laser-Assisted Dentistry: A Participation Workshop**  
1:15 - 4:15 pm  
**Fee:** All Attendees $142  
**Course Code:** TH11

**Course Description:** Take your practice to a higher level by integrating new laser technology. This hands-on workshop is for the dentist or hygienist and covers various laser applications. It will be taught by a certified laser dentist. This program covers laser applications, safety, and physics. Participants will use lasers to gain hands-on experience utilizing pig jaws and teeth for both soft tissue and hard tissue applications.

**Learning objectives:**  
1. Understand basic laser safety and physics.
2. Learn clinical applications of dental hard and soft tissue lasers.
3. Use the laser (hands-on) in a simulated dental hard and soft tissue environment.

Course most appropriate for: Dentists and Hygienists  
C.E. Hours: 3 clinical hours  
Academy of General Dentistry Code: 260

Dr. Ronald Auvenshine  
Biological Basis of Occlusion: When to Equilibrate  
Dr. Auvenshine is sponsored by the Rossner Lecture Series through Touro Foundation  
1:15 - 4:15 pm  
Fee: Doctors $63  All Others $22  
Course Code: TH12

Course Description: The purpose of the dentition is to allow for feeding of the animal. Within the animal kingdom, teeth become an important element to the survival of the species. Even though we, as modern man, have evolved out of our natural environment, it still is important for the teeth to function properly. The teeth, jaw joints, and muscles form a functioning unit referred to as the “stomatognathic system.” Harmony of function between the joints and the teeth is extremely important. Dysfunctional relationships can lead to unfavorable symptoms such as pain and limitation of range of motion of the jaw. It is, therefore, necessary for the practitioner to have a knowledge base which allows for the proper diagnosis of normal and abnormal functioning dentitions.

Learning objectives:
1. Improve the participants' ability to appreciate the importance of a properly functioning stomatognathic system.
2. When to equilibrate and when not to equilibrate.
3. Enhance the participants' understanding of the equilibration procedure and how to properly plan ahead to minimize the amount of tooth material to remove.

Course most appropriate for: Dentists  
C.E. Hours: 3 clinical hours  
Academy of General Dentistry Code: 184, 185

Dr. John Frazier  
The Future is Now: Cone Beam Computed Tomography  
1:15 - 4:15 pm  
Fee: Doctors $63  All Others $22  
Course Code: TH13

Course Description: Cone Beam CT (CBCT) is an indispensable tool in all aspects of dentistry. For the general dentist, the CBCT may not be appreciated. As dentistry moves into
the future, general dentists will perform more complicated procedures and need the imaging technology that these procedures require. CBCT is that technology.

**Learning objectives:**
1. Understand the basic physics of cone-beam CT.
2. Understand the usefulness and functions of CBCT software.
3. Understand basic normal anatomy as seen on CBCT.
4. Understand common pathological findings on CBCT.
5. Understand the responsibilities of CBCT interpretation and the written CBCT report.

**Course most appropriate for:** Dentists, Hygienists, and Clinical Assistants

**C.E. Hours:** 3 clinical hours

**Academy of General Dentistry Code:** 165

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**Dr. Roy Shelburne**  
**Maneuvering the Reimbursement Minefield**  
1:30 - 4:30 pm

**Fee:** Doctors $63  All Others $22

**Course Code:** TH14

**Course Description:** When the practice is paid rapidly and appropriately, things are good; however, when there are delays, denials, and requests for additional information, things are not quite so good. Mistakes can be devastating to the practice.

During the investigation, as well as in the preparation for and during Dr. Shelburne's trial, it became apparent that his billing and coding systems were faulty. He now educates others so that they can bill and code appropriately. His message is: it is possible to implement systems that can form a proactive defensive systematic approach that will result in maximum legitimate reimbursement. To be prepared for this challenge, the team must be careful, concise, complete, and diligent. Learning and implementing his approach will result in higher reimbursement while reducing the risk associated with the coding piece of the practice. If the deficiencies in your systems are ignored, both doctor and staff are at risk.

**Learning objectives:**
1. To recognize the dangers in coding improperly and benefits of coding properly.
2. To know the most commonly misused codes and how to avoid the "usual" errors.
3. To be able to develop systems that result in timely payment.

**Course most appropriate for:** All Attendees

**C.E. Hours:** 3 non-clinical hours

**Academy of General Dentistry Code:** 159

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**Dr. Jacob Dent**  
**Treating Patients with Special Needs -- A Simple and Practical Approach**  
1:30 - 4:30 pm
Fee: Doctors $63  All Others $22
Course Code: TH15

Course Description: Participants will be given practical and simple tools to incorporate into their practices immediately to be better equipped for treating special needs patients. The course will also review easy do-it-yourself home care techniques to give parents and caregivers to facilitate home care.

Learning objectives:
1. Define various types of special needs and behavior modification options.
2. Establish office-level plans for patients with special needs that can be incorporated into your practice immediately.
3. Provide tools and treatment options that will help the dental team, as well as patients and patients' parents or caregivers, to have a good dental experience and a successful long-term dental care plan.

Course most appropriate for: All Attendees
C.E. Hours: 3 clinical hours
Academy of General Dentistry Code: 436

Dr. Darren Cox
Review of Oral Potentially Malignant Lesions with an Update on HPV Induced Lesions of the Head and Neck
1:30 - 4:30 pm
Fee: Doctors $63  All Others $22
Course Code: TH16

Course Description: Oral potentially malignant and malignant lesions of the head and neck will be reviewed with emphasis on recognition, diagnosis, and treatment. In addition, oral mucosal lesions associated with the human papilloma virus will be reviewed with updates on malignancies of the head and neck caused by an oncogenic type of the human papilloma virus and how this malignancy is distinct from oral squamous cell carcinoma in response to treatment.

Learning objectives:
1. Become more adept at recognizing oral pre-cancerous and malignant lesions.
2. Become more adept at differentiating oral pre-cancerous and malignant lesions from common mimics.
3. Become familiar with some of the adjunctive techniques used in identification of oral pre-cancerous and malignant lesions.
4. Understand appropriate treatments and outcomes of oral pre-cancerous and malignant lesions.
5. Understand what human papilloma viruses cause benign and malignant lesions in the oral cavity and other head and neck sites.
6. Understand future directions regarding the HPV vaccine.
**Course most appropriate for:** Dentists, Hygienists, and Clinical Assistants  
**C.E. Hours:** 3 clinical hours  
**Academy of General Dentistry Code:** 734 – 742

**Sandy Pardue**  
**Supercharge Your Practice**  
**Sandra Pardue is the 2021 Normalee Ward Distinguished Speaker**  
**1:30 - 4:30 pm**  
**Fee:** Doctors $63  All Others $22  
**Course Code:** TH17

**Course Description:** This course will teach steps to organize and grow your practice. Learn what it takes to avoid practice management blunders and the myths that may be working against you. Learn the systems that top producing practices use to increase efficiency, productivity, and profitability. Overcome the most common blind spots and missed opportunities in your practice.

This presentation will provide tools to close the back door so that new patients stay and existing patients get back in the chair. Sandy will show you how to diagnose undetected system failures that, if left unexposed, could be costly to the practice.

**Learning objectives:**

1. Learn how to increase treatment acceptance.  
2. Apply patient-relation skills that will empower the practice.  
3. Establish systems that will give more control over the office's production and income.  
4. Learn how to communicate more effectively with patients and your team.

**Course most appropriate for:** Dentists, Hygienists, and Assistants  
**C.E. Hours:** 3 non-clinical hours  
**Academy of General Dentistry Code:** 560

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**Friday, May 7**  
**Morning Sessions**

**Dr. Ali Nasseh**  
**Safety and Simplicity in Root Canal Instrumentation: Myths, Metal and Motion**  
**8:00 - 11:00 am**  
**Fee:** Doctors $68  All Others $27  
**NOTE:** This course is a prerequisite to take the afternoon hands-on workshop.  
**Course Code:** FR2

**Course Description:** Nearly 25 years after the introduction of Nickel Titanium Rotary Files to endodontics, we’ve learned much about the clinical strengths and limitations of these great instruments. As a result of recent improvements in metallurgy, enhanced designs, and innovative rotary file motions, we now need to understand how these changes affect clinical...
instrumentation. Furthermore, we must take advantage of these improvements to create an instrumentation protocol that combines safety with simplicity.

As a result of recent advances in metallurgy, we now have both heat treated and non-heat treated rotary files. They each possess different properties and both have indications for use as well as limitations. At Real World Endo, we believe these improvements should be employed to their utmost advantage. Consequently, we have developed a blended technique that combines the advantages of both heat treated and non-heat treated files into one Awesome Endodontic Technique!!!

**Learning objectives:**
1. Learn how rotary file design influences instrumentation safety and efficiency.
2. Comprehend the advantages of heat-treated files and how best to use them.
3. Discover the most effective instrument motions available for shaping root canals and their advantages and limitations.

**Course most appropriate for:** Dentists  
**C.E. Hours:** 3 clinical hours  
**Academy of General Dentistry Code:** 070

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**Dr. Marco Brindis**  
**Treatment of Edentulous Maxilla: A Telescopic Hybrid Implant Supported Prosthesis**  
8:15 - 11:15 am  
**Fee:** Doctors $68 All Others $27  
**Course Code:** FR3

**Course Description:** This course will discuss the good, the bad and the ugly of the current hybrid denture protocol. It also provides both the rationale and fabrication technique for the next generation hybrid prosthesis. The course will show the versatility of the system providing different techniques to extend the longevity and maintainability.

**Learning objectives:**
1. Recognize the complications and limitations of the screw retained hybrid prosthesis  
2. Learn a new alternative for the treatment of the Edentulous Maxilla. A healthier, more esthetic, and maintainable approach  
3. Understand the benefits of having a "stable in function" prosthesis that can be removed by the patient

**Course most appropriate for:** Dentists, Hygienists, Laboratory Technician, and Clinical Assistants  
**C.E. Hours:** 3 clinical hours  
**Academy of General Dentistry Code:** 616, 674, 695

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**Dr. Anthony "Rick" Cardoza**  
**Dispelling the "CSI Effect" Myth - An Overview of Contemporary Forensic Dentistry**  
8:15 - 11:15 am  
**Fee:** Doctors $68 All Others $27
Course Code: FR4

Course Description: Because of the current popularity of forensic faire on television, the general public is getting a skewed view of the true nature of forensic investigation. This issue is commonly known as the "CSI effect." In this seminar, Dr. Cardoza will dispel this myth as it relates to forensic odontology. Topics will include forensic dental identification of decedents of varying postmortem states including skeletal, fragmented, decomposed, burned remains and pattern injuries as they relate to bite mark investigation not only in human bites, but animal bites as well.

Learning objectives:
1. Learn the varied roles of forensic dentists.
2. Understand the forensic value of dental records.
3. Recognize how to cooperate with the legal system.
4. Understand how dental records in your practice could be used in a forensic dental investigation.

Course most appropriate for: All attendees
C.E. Hours: 3 clinical hours
Academy of General Dentistry Code: 145
Karen Davis, RDH, BSDH
The Magic of Air on Biofilm
8:30 - 11:30 am
Fee: Doctors $68  All Others $27

Course Code: FR5

Course Description: Clinicians worldwide are shifting paradigms on how pathogenic biofilm is managed professionally. “Guided Biofilm Therapy” refers to the shift in technology and protocols incorporating low-abrasive air polishing powders for biofilm management around teeth and implants. This course unpacks the science, the benefits, and the shifts required to capitalize on this novel approach to biofilm removal.

Learning objectives:
1. Examine evidence-based data supporting sub gingival air polishing.
2. Identify the many benefits of using erythritol powder on biofilm.
3. Distinguish how to alter protocols to maximize "Guided Biofilm Therapy."

Course most appropriate for: Dentists, Hygienists, and Clinical Assistants
C.E. Hours: 3 clinical hours
Academy of General Dentistry Code: 495, 693, 509
Dr. Marty Zase
Cosmetic Pearls for the General Practitioner (Part 1)
8:30 - 11:30 am
Fee: Doctors $68  All Others $27
Course Code: FR6
Course Description: Designed for dentists converting their practices to include more cosmetic dentistry. Subjects: microdentistry, zero sensitivity in bleaching and posterior composites, invisibly restoring fractured incisors, bioactive cements and restoratives, smile design, cementing and opaquing, porcelain veneers, laboratory communications, fixing errors, natural looking bridges with ovate pontics, and patient communications for success.

Learning objectives:
1. Utilize the Mini-Prep: a minimally invasive technique for restoring incipient carious lesions.
2. Understand how to select and use the best bonding agents to eliminate all post-op sensitivity with posterior composites.
3. Provide zero sensitivity bleaching both in-office and at home.
4. Understand and utilize bioactive cements and restoratives.
5. Be more confident in tackling and presenting cosmetic dental treatment involving veneers, crowns, bleaching, ovate pontics, and smile makeovers.

Course most appropriate for: Dentists, Laboratory Technicians, and Clinical Assistants
C.E. Hours: 3 clinical hours
Academy of General Dentistry Code: 780

Dr. Philip Hemphill
Stress Less and Live Longer
8:30 - 11:30 am
Fee: Doctors $68  All Others $27
Course Code: FR7

Course Description: Living in today's world offers incredible access to knowledge and experiences, instantaneous contact with others, and an abundance of commentary on current events. However, we are tasked with extraordinary levels of loneliness, relational distress, workplace dissatisfaction and mental health/addictive disorders that have caused our life expectancy to decline for the first time in non-wartimes. This lecture will offer coping strategies and techniques to expand happiness and health which lead to prolonging life.

Learning objectives:
1. Describe different perspectives and goals for understanding the etiology of stress.
2. Analyze current levels of stress and generate opportunities to make changes to enhance health and wellness.
3. Apply stress reduction strategies and gain skills to deploy techniques in the delivery of dental healthcare.

Course most appropriate for: All Attendees
C.E. Hours: 3 clinical hours
Academy of General Dentistry Code: 770

Dr. Laila Hishaw
Women in Dentistry Lunch & Learn: How to Achieve More by Doing Less with the Essentialist Mindset
Course Description: The work/life balance continues to be the proverbial challenge for most women in dentistry. As high-achieving women, we are programmed to work hard, sacrifice more and even do more to achieve more. But is it possible to achieve more by doing less? By applying the teachings of Greg McKeown, author of Essentialism: The Discipline Pursuit of Less, you will see how you can!

Learning Objectives:
1. Women dental professionals will learn how the essentialist mindset can improve their health and wellness.
2. Increase productivity by understanding how each choice has a trade-off. Learn how to recognize which projects will yield the greatest results.
3. Recognize how to empower yourself by setting boundaries with patients, staff and colleagues and develop the courage to say "no."
4. Discover ways to increase morale, decrease stress and hire the best team in the dental office.
5. Execute on the things that you've chosen to say "yes" to, both at home and work, by putting a system in place.

Course most appropriate for: Dentists Only
C.E. Hours: 1 non-clinical hour
Academy of General Dentistry Code: 770

Friday, May 7
Afternoon Sessions

Dr. Ali Nasseh
Safety and Simplicity in Root Canal Instrumentation Hands-on Workshop
1:00 - 4:00 pm
Fee: All Attendees $142
PLEASE BRING ANY ACCESSED, EXTRACTED TEETH YOU MAY WANT TO WORK ON.
NOTE: In order to participate in this hands-on session, it is necessary to complete the lecture program.
Course Code: FR10

Course Description: In this hands-on workshop, our new “Blend Technique” will be introduced and participants will learn how to use it effectively in all root canal types. After attending this workshop, you will improve your instrumentation predictability while dramatically
reducing instrument separation. Furthermore, a simple yet effective obturation method will be introduced that combines the latest in material science with endodontic synchronicity for passive, bonded root canal obturation. All participants will have the opportunity to validate these concepts during the workshop. Get ready to improve your instrumentation predictability and gutta percha cone-fit while dramatically reducing instrument separation. Real World Endo remains dedicated to the preservation of the natural dentition.

Learning objectives:
1. Fully understand the need to combine the latest technology with long established, evidence-based endodontic principles.
2. Completely understand the need to utilize piezoelectric ultrasonics in both access and three-dimensional irrigation.
3. Fully appreciate the benefits of bioceramic obturation and the incorporation of matching posts.
4. Recognize that ‘Great Endodontics’ can be accomplished in both a safe and simple manner. The key is to combine new technology with long established, evidence-based endodontic principles.

Course most appropriate for: Dentists
C.E. Hours: 3 clinical hours
Academy of General Dentistry Code: 070

Dr. Marco Brindis
Decision Making in the World of Ceramics in Esthetic Dentistry
1:15 - 4:15 pm
Fee: Doctors $68  All Others $27
Course Code: FR11

Course Description: This course provides a systematic approach to select the most appropriate ceramic material. Included topics are 1) ceramic materials overview, 2) cement selection: bonding vs. retention, 3) new generation of monolithic ceramic materials, 4) new bonding protocols for the new generation of ceramic materials, and 5) the new generation of ceramics for veneer restorations.

Learning objectives:
1. Will learn how to select the right ceramic material base of the specific clinical situation
2. Will learn what materials will be gentler with the opposing natural dentition
3. Will learn a conservative preparation for ceramic restorations
4. Will learn how to identify the proper bonding system for the different types of ceramic

Course most appropriate for: Dentists, Hygienists, Laboratory Technician, and Clinical Assistants
C.E. Hours: 3 clinical hours
Academy of General Dentistry Code: 783, 784
Dr. Anthony "Rick" Cardoza
Dentistry's Role in the Mass Disaster Scenario/Child Abuse and Intimate Partner Violence Recognition
1:15 - 4:15 pm
Fee: Doctors $68  All Others $27
Course Code: FR12

Course Description:  Dr. Cardoza will discuss the evolution of mass disaster management from the perspective of forensic dentistry. Learn how forensic dentists have participated in events such as commercial airline crashes, tsunamis, hurricanes, and wildfires. See how postmortem record collection has evolved from analog to digital, along with the integration of dental postmortem software programs. Also, as health care professionals, you are mandated by law to report patients you suspect have signs or symptoms of physical abuse. These patients may be children, adults, or the elderly. The law assumes that you have had training on recognition of signs of abuse and, if you have not, the law requires you to become educated on the subject. This course will familiarize you with what those signs may be as well as discuss what your reporting duties are and how to properly file a report if you do indeed suspect abuse.

Learning objectives:
1. Recognize the use of dental records in a mass disaster.
2. Understand the role of the forensic dentist in a mass fatality.
3. Recognize signs and symptoms of physical abuse.
4. Understand what your reporting duties are for a physically abused patient.

Course most appropriate for:  All attendees
C.E. Hours:  3 clinical hours
Academy of General Dentistry Code:  145, 156

Karen Davis, RDH, BSDH
Executing the Ultimate Doctor-Patient Hygiene Exam
1:15 - 4:15 pm
Fee: Doctors $68  All Others $27
Course Code: FR13

Course Description:  Learn how to prevent the "I'll give you a call..." response from patients following treatment recommendations in the dental hygiene appointment. Strategic screenings provide the pathway for comprehensive diagnosis and treatment enrollment. Learn the art of prioritization, and the value of a "triangle of communication" between the dentist, dental hygienist, and the patient.

Learning objectives:
1. Distinguish screenings that can save lives and save smiles.
2. Recognize strategies to overcome common objections to treatment recommendations.
3. Appraise technologies to increase efficiency and effectiveness of dental hygiene procedures.
Course most appropriate for: Dentists, Hygienists, and Clinical Assistants  
C.E. Hours: 3 clinical hours  
Academy of General Dentistry Code: 557, 738  

Dr. David Wilson  
Diagnosis, Etiology and Treatment of Periodontal Conditions  
1:15 - 4:15 pm  
Fee: Dentists $68 All Others $27  
Course Code: FR14  

Course Description: This presentation encompasses several aspects of current periodontal therapy including pocket elimination, utilizing both resective and regenerative techniques, functional and esthetic crown lengthening, root amputation, and soft tissue grafting. There is a focus on etiology, indications, and treatment.  

Learning Objectives:  
1. Diagnose periodontal conditions and know when active therapy is indicated.  
2. Understand how the procedures are performed and why they are performed in such a fashion.  
3. Be able to clearly explain the etiology of the different periodontal conditions to your patients.  

Course most appropriate for: Dentists and Hygienists  
C.E. Hours: 3 clinical hours  
Academy of General Dentistry Code: 491, 492, 493, 499  

Dr. Marty Zase  
Cosmetic Pearls for the General Practitioner (Part 2)  
1:30 - 4:30 pm  
Fee: Doctors $68 All Others $27  
Course Code: FR15  

Course Description: Designed for dentists converting their practices to include more cosmetic dentistry. Subjects: microdentistry, zero sensitivity in bleaching and posterior composites, invisibly restoring fractured incisors, bioactive cements and restoratives, smile design, cementing and opaquing, porcelain veneers, laboratory communications, fixing errors, natural looking bridges with ovate pontics, and patient communications for success.  

Learning Objectives:  
1. Utilize the Mini-Prep: a minimally invasive technique for restoring incipient carious lesions.  
2. Understand how to select and use the best bonding agents to eliminate all post-op sensitivity with posterior composites.
3. Provide zero sensitivity bleaching both in-office and at home.
4. Understand and utilize bioactive cements and restoratives.
5. Be more confident in tackling and presenting cosmetic dental treatment involving veneers, crowns, bleaching, ovate pontics, and smile makeovers.

Course most appropriate for: Dentists, Laboratory Technicians, and Clinical Assistants
C.E. Hours: 3 clinical hours
Academy of General Dentistry Code: 780

Dr. Laila Hishaw
Dentistry Doesn't Do It for Me Anymore - How to Get Your Spark Back
1:30 - 4:00 pm
Fee: Dentists $68 All Others $27
Course Code: FR16

Course Description: Dentistry doesn’t do it for you anymore? Like any relationship, you have to work to keep the passion alive and know that it’s worth fighting for. This lecture will identify the areas where stagnation, boredom, frustration and fatigue exist, and reveal opportunities where we can evolve as dental professionals to bring the thrill back! The bottom line is, couples can stay together in fulfilling relationships for decades but it takes work to maintain it and the same principles apply to our profession.

Learning Objectives:
1. Explore what is weighing you down in your practice.
2. Apply effective practice management strategies to address these issues.
3. Recognize how life challenges can cause you to withdraw from dentistry and affect your health and wellness.
4. Rediscover your passion by reinvesting, reviving, and reinventing yourself.

Course most appropriate for: All Attendees
C.E. Hours: 2.5 non-clinical hours
Academy of General Dentistry Code: 770, 551

Saturday, May 8
Morning Sessions

Jamie Collins, RDH
Diabetes and Oral Care
8:30 - 11:30 am
Fee: Doctors $58 All Others $17
Course Code: SA1
**Course Description:** 33 million Americans are afflicted by diabetes mellitus, with 7.2 million cases undiagnosed. With the increasing diabetes epidemic, it is estimated that by the year 2050 one in three Americans will be diabetic in their lifetime. Diabetic patients are 2-3 times more likely to develop periodontal disease than non-diabetics. With 80% of diabetics residing in the middle and lower class American society, dental clinicians have the ability to make a difference in the life of these individuals. In 2018, new CDT codes were implemented to aid dental care workers to identify and help manage the oral systemic link of diabetes. This course will help identify the types, causes, and treatments to provide the best care possible.

**Learning objectives:**
1. Review the types and causes of diabetes mellitus.
2. Review of common medications used to treat diabetes and related conditions.
3. Introduce alternative glucose monitoring systems in diabetes care.
4. Discuss link of periodontal disease and diabetes control.
5. Learn new CDT codes for HbA1c in-office testing.
6. Discuss implementing oral care routines for diabetic patients that may be instrumental for improved home care.

**Course most appropriate for:** Dentists, Hygienists, and Clinical Assistants  
**C.E. Hours:** 3 clinical hours  
**Academy of General Dentistry Code:** 754

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**Dr. Thomas Dudney**

**Be Aware of Wear: A Systematic Approach to Diagnosing, Treatment Planning, and Restoring the Worn Dentition**

8:30 - 11:30 am

**PARTIAL SPONSORSHIP for this course is provided by Bisco & GC America, Inc.**

**Fee:** Doctors $58  All Others $17  
**Course Code:** SA2

**Course Description:** In today’s society, tooth wear is more prevalent than ever and it is therefore incumbent upon the entire dental team to be well versed in recognizing the clinical signs of wear while understanding the importance of prevention, when possible, and the restorative options, when necessary. This lecture will illustrate the different types of tooth wear with clinical examples and demonstrate a systematic approach to diagnosis and treatment.

**Learning objectives:**
1. Recognize the clinical signs of intrinsic and extrinsic erosion.
2. Office protocols to help patients prevent and/or treat acid erosion.
3. Recognize the clinical signs of horizontal and vertical wear patterns.
4. Designing an occlusal scheme that fits the grinding patterns of the patient.
5. Bite opening vs. crown lengthening vs. orthodontic intrusion to gain space for restorations.
6. The importance of an inter-disciplinary team in treating wear cases.
7. A systematic approach in the treatment of simple to complex wear cases.

**Course most appropriate for:** Dentists, Hygienists, and Laboratory Technicians  
**C.E. Hours:** 3 clinical hours
**Academy of General Dentistry Code:** 250, 610, 780

**Thomas Viola, R.Ph.**
"It's (Medically) Complicated!: Essential Pharmacology for Treating Medically Complex Dental Patients
8:30 - 11:30 am

**Fee:** Doctors $58 All Others $17

**Course Code:** SA3

**Course Description:** Dental professionals must frequently draw upon their knowledge of pharmacology for optimal care of today's medically complex dental patients. However, armed with relatively brief exposure to such a vast subject during formal education and faced with ever-changing medication therapy guidelines, many dental professionals simply cannot keep up with the latest trends in disease state management. This program will provide an overview of the dental implications of the prescription medications, non-prescription medications, herbal products, nutritional supplements, and substances of abuse most frequently used by patients. Special emphasis will be given to delivering this essential information in a format which makes it practical and useful for all members of the dental team.

**Learning objectives:**

1. Identify the prescription medications most frequently encountered on a patient's medical history and discuss their indications for use, adverse reactions, and impact on dental therapy.
2. Discuss the non-prescription medications most often used by dental patients and explain their impact on dental therapy, including situations which preclude their use.
3. Identify the most popular herbal products and nutritional supplements and discuss their purported uses and dental considerations.
4. Identify the most common substances of abuse and describe their oral manifestations and dental treatment considerations.

**Course most appropriate for:** Dentists, Hygienists, and Assistants

**C.E. Hours:** 3 clinical hours

**Academy of General Dentistry Code:** 016

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**Dr. Laila Hishaw**

**Early Childhood Caries and Prevention and Dental Emergencies in the Pediatric Patient**

8:45 - 11:45 am

**Fee:** Dentists $58 All Others $17

**Course Code:** SA4

**Course Description:** This course will explore the clinical considerations for early childhood caries and prevention for the primary care dentist. It will also improve the participant’s ability to diagnose and treat dental emergencies common in the pediatric dental patient. Understanding how to act swiftly and skillfully will improve the patient’s prognosis.
Learning Objectives:
1. Review the American Academy of Pediatric Dentistry (AAPD) and the American Association of Pediatrics (AAP) recommendation of establishing a "Dental Home" by the first birthday, which is most effective in reducing early childhood caries (ECC).
2. Learn the five primary components in a comprehensive infant oral care program and how to apply it in your practice.
3. Learn how to incorporate silver diamine fluoride into your practice to medically manage caries in the pediatric patient.
4. Recognize the most common dental emergencies that may present in your pediatric patient and how to treat them.
5. Develop a systematic approach of assessing an acute dental injury by utilizing the AAPD "Assessment of the Acute Dental Trauma" form.
6. Determine the appropriate radiographs, clinical tests treatment regimen and follow up care for the most common acute dental injuries.

Course most appropriate for: Dentists, Hygienists, and Clinical Assistants
C.E. Hours: 3 clinical hours
Academy of General Dentistry Code: 430, 432, 438, 449, 154

District Chief Iggy Rosales, Critical Care Paramedic, R.N.
Cardiopulmonary Resuscitation: Latest Techniques Review
8:45 - 11:45 am
Fee: All Attendees $98
Course Code: SA5

Course Description: What would you do if you found someone who is unresponsive or witnessed someone who suddenly became unresponsive? Would you panic? Would you know what to do? Do you know the legal consequences of your actions or inaction? Or worse yet, what if it happens in your home or office? Attend this hands-on seminar to learn the latest information on effectively providing emergency help in serious and life-threatening situations. In this thorough, but practical course, District Chief Iggy Rosales, a critical care paramedic and registered nurse, will review medical emergencies, medications, laws, cardiopulmonary resuscitation (CPR), and automated external defibrillators (AEDs) to help keep you calm and effective in practically any emergency situation in the office, out in public, or at home.

Learning Objectives:
1. Laws governing emergency situations.
2. How to properly respond to medical emergencies, including appropriate treatment modalities.
3. CPR for adults, children, and infants.
4. Use of AEDs in medical emergencies.

Course most appropriate for: All Attendees
C.E. Hours: 3 clinical hours
Academy of General Dentistry Code: 142

Dr. John Roberson
Pharma DMD & MEP (Medical Emergency Preparedness)
Saturday, May 8
Time: 8:45 - 11:45 am
Fee: Doctors $58 All Others $17
Course Code: SA6

Course Description:
Medical Emergencies happen in dental offices. They are not rare. Dentists and their staff must be ready, there can be no exception. The first 10 minutes are critical in a life-threatening emergency. This is an energetic, interactive lecture devoted to having dentists and their team ready. Dentists and their team will need to prepare before the lecture with some homework provided through one of my handouts. Every dentist and his/her team need to experience The L.I.F.E. Program. A medical emergency is a TEAM matter! Pharmacology is a constant evolving subject and dentists must remain up to date. Adverse drug reactions and drug To drug interactions can and do occur in the dental office.

Learning objectives:
1. What to do in the first 10 minutes of a medical emergency.
2. Recognize adverse reactions to drugs and implement appropriate interventions for those causing a medical emergency.
3. Cardiovascular, Diabetic, Opioid, and other medications as it relates to dental practice.
4. Understand and know the CORE 8 DRUGS (Critical Office Resuscitative Emergency Drugs) your office needs for medical emergencies.
5. Recognize and discuss management of the DOME 16 (Dental Office Medical Emergencies):

Course most appropriate for: All
C.E. Hours: 3 clinical hours
Academy of General Dentistry Code: 142, 344

Saturday, May 8
Afternoon Sessions

Jamie Collins, RDH
Vaping and Systemic Effects
12:45 - 3:45 pm
Fee: Doctors $58 All Others $17
Course Code: SA7
Course Description: The popularity of vaping among all ages is on the rise, often with unregulated products. The market is catering to the younger generation, marketing appealing and concealing devices and flavors. Education and screening patients is a key element in any dental practice. Attendees will learn the dangers and impacts on the oral and systemic health conditions, leaving with the knowledge to discuss vaping with patients.

Learning objectives:
1. Review the effects of vaping on the body.
2. Review common ingredients in vaping devices.
3. Learn risks that can be associated with vaping devices.
4. Discuss recommendation options that may be utilized to discuss dangers with patients.

Course most appropriate for: All Attendees
C.E. Hours: 3 clinical hours
Academy of General Dentistry Code: 157

Dr. Thomas Dudney
What's a Dentist to Do? Treatment Options and Rehabilitation of Difficult and Unusual Cases
12:45 - 3:45 pm
PARTIAL SPONSORSHIP for this course is provided by Bisco & GC America, Inc.
Fee: Doctors $58  All Others $17
Course Code: SA8

Course Description: Sometimes the restorative dentist encounters clinical situations that are out of the ordinary and can often be difficult to treatment plan. This lecture will examine several such cases in order to explore treatment options and develop treatment plans often utilizing a multi-disciplinary approach. Treatment results will be demonstrated along with helpful clinical tips on: material selection, how to determine incisal edge position, intra-oral composite mock-ups, opening bites, taking CR records, avoiding biologic width violations, fabricating and evaluating provisional restorations, multiple unit adhesive cementation, bonding to porcelain in the mouth, and fine tuning occlusal adjustments.

Learning objectives:
1. To explore treatment options and examine clinical results for.......primary failure of eruption.
2. Class III anterior crossbite.
3. Attrition and the worn dentition.
4. Matching a dark anterior tooth.
5. Intrinsic acid erosion.
6. The gummy smile.
7. Traumatic avulsion.
9. The aging face.
Course most appropriate for: Dentists, Hygienists, Clinical Assistants, and Laboratory Technicians  
C.E. Hours: 3 clinical hours  
Academy of General Dentistry Code: 250, 610, 780

Thomas Viola, R.Ph.  
"Take It On The Run, Baby!": Street Drugs, Substance Abuse, Clinical Considerations and Patient Care Planning  
12:45 - 3:45 pm  
Fee: Doctors $58  All Others $17  
Course Code: SA9

Course Description: It's a fast-paced world and, unfortunately, many of our patients seek the assistance of substances to cope and get through their busy, trying days. However, the use and abuse of both illicit and licit substances has the potential to produce systemic adverse reactions and life-threatening medical emergencies during dental treatment. This program will provide participants with an overview of the most common substances of abuse, along with their potential contra-indications to dental therapy and the resulting necessity, if any, for dosage modifications of commonly used dental drugs. Special emphasis will be given to a discussion of patients using marijuana (cannabis) for both medical and recreational purposes

Learning objectives:
1. Discuss the impact of substance dependence and abuse on dental therapy and on overall patient health.
2. Identify the most common illicit and licit substances of abuse and dependence and discuss street names, common adverse effects, oral manifestations, and dental treatment considerations.
3. Describe techniques useful in identifying and successfully managing patient substance use and dependency.

Course most appropriate for: All Attendees  
C.E. Hours: 3 clinical hours  
Academy of General Dentistry Code: 016

Dental Hygienist Track

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<td>Dr. Jacob Dent- Patients with Disabilities</td>
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